

DESCRIPTION

ScheduleInterpreter® On the Spot! is a mobile application available for Android and iOS powered devices.

On the Spot! is utilizing secure data exchange allowing the linguists to complete the assignment by retrieving and uploading electronic records over encrypted communication.

On the Spot! requires all users to provide credentials such as username and password, before accessing the application and data stored in it.

ScheduleInterpreter.com, Inc. does not share or distribute information collected and/or stored by the application, unless it is required and defined in the Terms of Use available at www.scheduleinterpreter.com.

If the user selected to share the location data, the coordinates of the device are sent to the server for verification purpose.

Information and details related to the assignments can be accessed by the linguists only when they are selected. Generic information, such as address, time and service requested can be seen by the linguist for up to 6 months back for accounting and reporting purpose.

On the Spot! is utilizing the same authorization and security standards as browsers used to access ScheduleInterpreter® platform via the Internet.

BEST PRACTICES

- Organizations and companies using On the Spot! should conduct live training or provide training materials to educate the linguists on how to handle their devices to prevent loss of the data.
- A user should follow recommended guidelines from Apple, Google or other hardware and software manufacturer to prevent unauthorized access to the device.
- IT departments should implement policies and procedures to allow remote wiping of the devices.
- Linguist should utilize biometrical features to prevent unauthorized access to the device.
- Linguists should log out from the application if they are not using it.
- ScheduleInterpreter® On the Spot! supports fully encrypted devices.